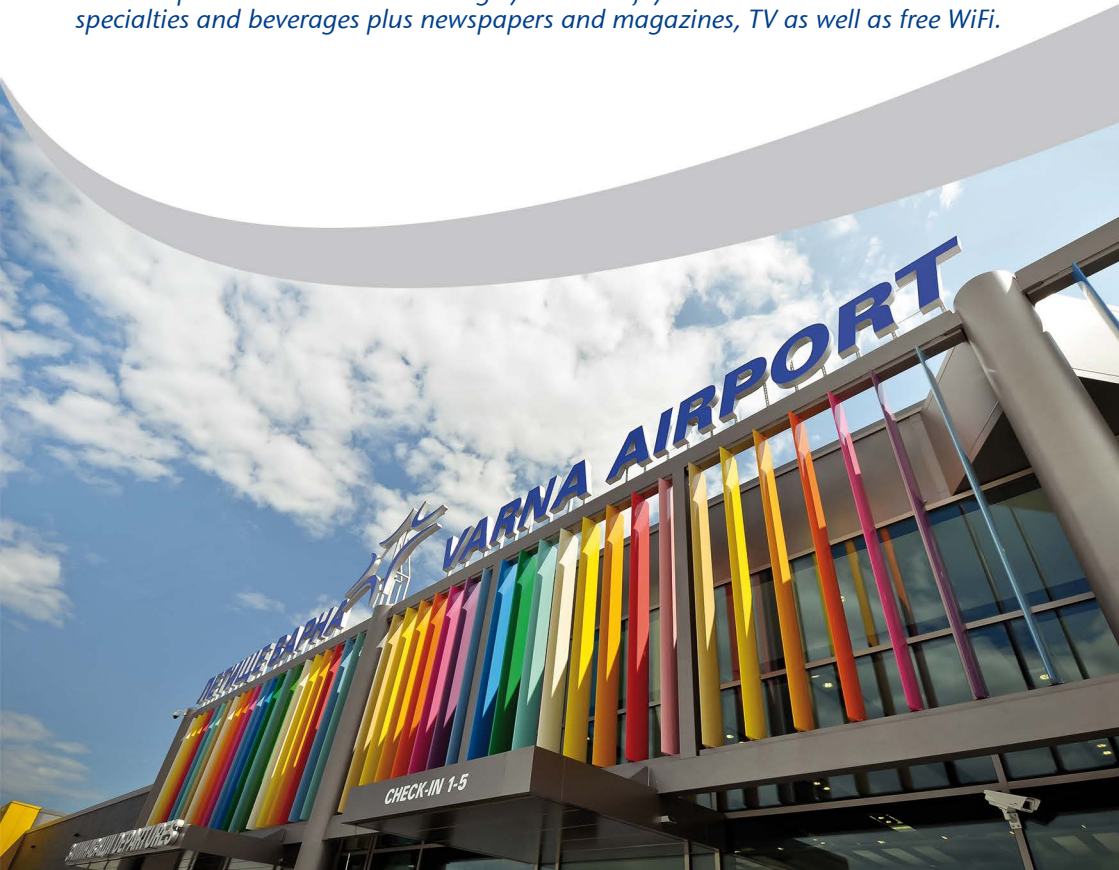




Discover the benefits of our VIP/Business Lounge Services!

We are pleased to offer a comfortable and relaxed airport experience to our passengers through our brand new VIP services. Our VIP services give you the opportunity not only to speed up formalities to use private transportation to/from the aircraft and baggage service, but also to spend quality time in our brand new lounge in a calm, cozy and friendly atmosphere, enjoying a spectacular apron view and an open air terrace. In the lounge you can enjoy our VIP assortment of selected specialties and beverages plus newspapers and magazines, TV as well as free WiFi.



Welcome to Varna Airport's VIP Lounge!



Tailored to your needs

Our VIP Services are designed for passengers counting on comfort, discretion and time management. We offer you a variety of services, all of which aim to make your stay at Varna Airport as pleasant, relaxing and efficient as possible. Our experienced team is pleased to accommodate your individual wishes and will assist you unobtrusively and competently. We would be glad to welcome you as our guest at Varna Airport's Lounge. Its exclusive atmosphere makes it the perfect place to relax, freshen up, eat and enjoy yourself or work. We look forward to your visit!

Lounge

Enjoy your stay in our indoor and outdoor stylish lounge with its light ambience and conveniences and let our friendly and professional team support you.

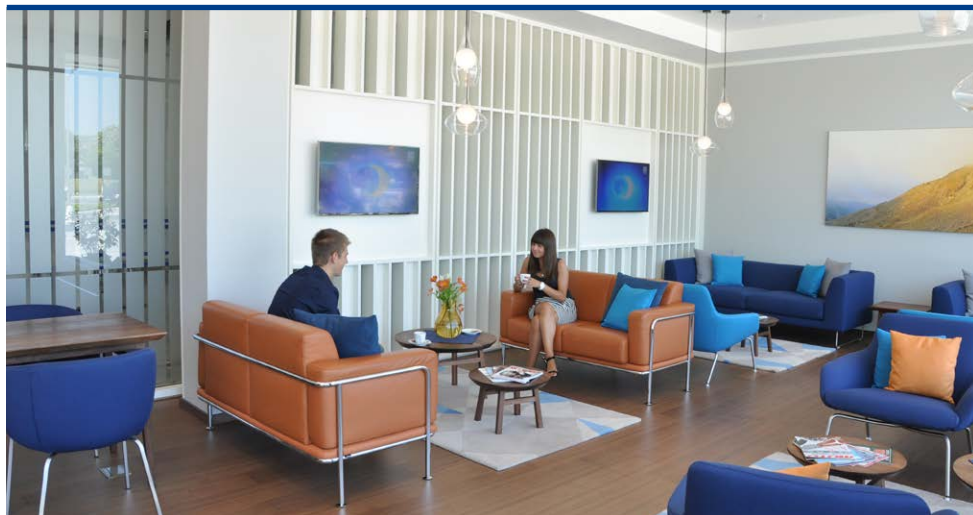
Arrivals

We pick you up directly at the aircraft; we accompany you rapidly and unobtrusively through passport control and customs and bring you to the Arrivals Lounge where you can relax and freshen up. Our team ensures that your luggage will be brought to you, brings your luggage through customs and accompanies you finally to the agreed location within the airport premises.

Departures

We meet you at the VIP parking lot or another agreed location and assist you with priority check-in, security check and passport control. Afterwards, you can enjoy the amenities of our comfortable VIP Departures Lounge. When it's time to board your flight, we accompany you directly to the aircraft with our separate VIP transportation.





VIP Departures

- Exclusive VIP parking lots next to the terminal
- Personal welcome by VIP staff
- Priority check-in
- Baggage wrapping upon request
- Priority security check
- Priority passport control
- Duty Free shopping
- Customs formalities upon request (e.g. VAT refund)
- VIP Departures Lounge service (free food and beverages, TV, press, internet)
- Escort of passengers to the aircraft by separate VIP transportation

VIP Arrivals

- Personal welcome of passengers by VIP staff at aircraft
- Escort of passengers to the terminal by separate VIP transportation
- Priority passport control
- Lounge service (free food and beverages, TV, press, internet)
- Baggage reclaim
- Priority customs control
- Escort of passengers to exclusive VIP parking lots or another agreed location

VIP A & D

- Includes both services (VIP Arrivals and VIP Departures)

Fast Track

- Personal welcome of passengers by VIP staff at aircraft (only for Arrivals)
- Escort of passengers to the terminal by separate VIP transportation (only for Arrivals)
- Priority check-in
- Priority security check
- Priority passport control

Ideally the VIP Services and VIP Lounge should be booked 24 hours in advance. Nevertheless, you can also order the service "ad hoc" upon departure or arrival at a slight surcharge and subject to availability.

We have contracts with several airlines to give their business class passengers the special treatment they are used to.

Business Class Service

- Personal welcome at VIP Lounge Reception
- Lounge service (free food and beverages, TV, press, internet)
- Escort of passengers to gate or aircraft (the latter by separate VIP transportation)

Our VIP Lounge

We are happy to welcome you at our VIP Lounge with the following offer:

- Inside and outside space
- Television, WiFi
- Background music
- Newspapers and magazines
- Air condition
- Exclusive toilets

Our VIP Lounge assortment:

- Coffee, Tea
- Cappuccino, Espresso
- Bottled orange and apple juice
- Coca Cola, Sprite, Fanta
- Water
- Wine and beer
- Whisky and vodka
- Sandwiches
- Muffins
- Fruits
- Almonds

About Varna Airport

Varna Airport is an international airport that serves the Northeast part of Bulgaria and provides convenient links to major airports such as Istanbul, Sofia, Vienna, Moscow, Belgrade and Tel Aviv. The airport is situated on the Northern Black Sea coast, about 8 km outside the city of Varna. Varna is a major tourist destination, a starting point for all resorts in the northern Bulgarian Black Sea Coast, an important business and university centre, seaport, and headquarters of the Bulgarian Navy and merchant marine.

Its favorable geographical location, the combination of air, sea, railway junction and road transportation, provides opportunities for intermodal traffic and allows for a significant number of tourism flights during the summer season, as well as regular airline routes throughout the year.

About Fraport Twin Star Airport Management AD

Fraport Twin Star Airport Management AD is a German-Bulgarian company – concessionaire of the Burgas Airport and Varna Airport. The company manages and develops both Black Sea airports, by investing in the expansion and modernization of infrastructure and the improvement of all technical equipment, which leads to a higher level of technologies, training and qualification of staff. The two new terminals which welcome passengers since 2013 offer spacious areas for arriving and departing passengers, modern passenger and baggage processing systems, as well as attractive retail options. At both airports the company handles approximately 3,9 million passengers and 31,000 flights for more than 90 Bulgarian and international airline companies, servicing charter and regular flights to over 259 destinations in Europe, Asia and Africa.

Fraport Twin Star Airport Management AD benefits from the expertise of Fraport AG – operator of Frankfurt Airport, as one of the leading groups of companies in the international airport business, as well as from the network of airports, managed by Fraport AG, as Antalya, St. Petersburg and Lima.

CONTACT INFORMATION

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